

SureSmile® Software Release instructions

Important Note:

After every SureSmile software update, we recommend clearing your browser cache to remove any remnants of the old version to optimize software performance.

The steps to follow depend on the browser you are using, and are linked here for your convenience:

- Steps for Google Chrome
- Steps for Mozilla Firefox
- Steps for Apple Safari





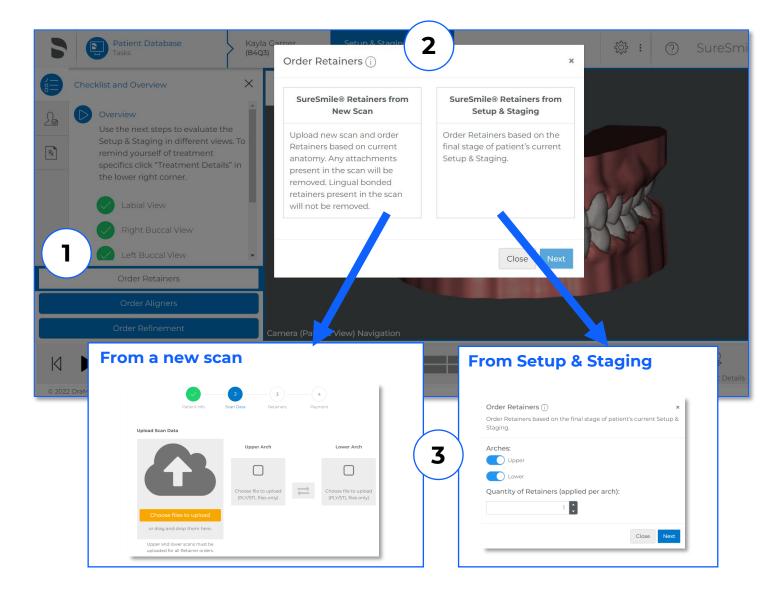
October 2023 SureSmile® Software

Retainer workflow enhancements

- Improved user experience to order a retainer from a new scan in FSA cases (Aligner platform)
- Waiving of Diagnostic model fee for FSA complete cases (Aligner & Ortho platform)
- Reducing rejections on single arch retainer orders (Aligner & Ortho platform)
- Enhanced staged timeline player(All platforms)
 - Improved performance of the treatment plan animation
 - More realistic 3D model
- Reason for new scan submission (All platforms)
- Updated IPR tracking visualization(All platforms)



Retainer workflow enhancements



We've introduced an improved workflow for ordering SureSmile® Retainers.

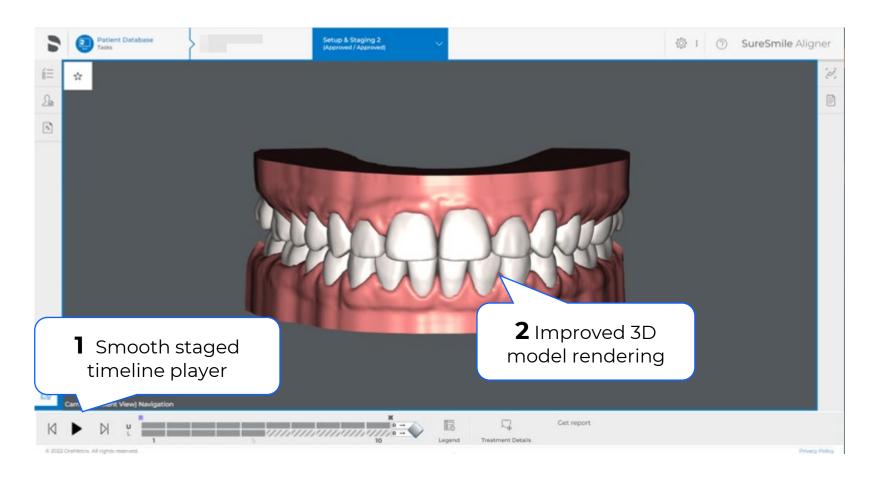
- You can now order Retainers from setup & staging in two ways: from the final stage of a SureSmile® treatment plan or a new scan.
- For Complete cases, there will be no modeling fee charged to order from a new scan.

An update at the digital lab will allow the technicians to know whether retainers are ordered for one or both arches. There is no visible change to you, but

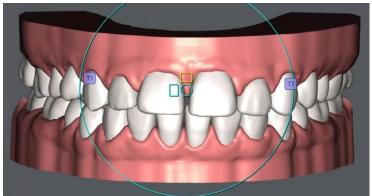
> This will help reduce the likelihood of rejections for single retainer orders when the opposing arch scan contains minor defects.



Enhanced staged timeline player



Play me

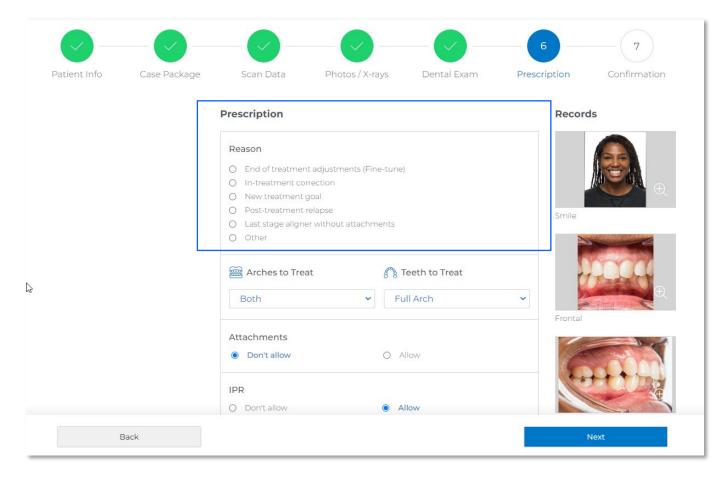




Reasons for new scan submission

Specify the reason for initiating a new scan on the prescription form of the refinement workflow. This information enables us to tailor treatment plans and training materials more effectively, ultimately enhancing

your experience.



This input is purely informative and will have no impact on your workflow or fees.



Updated IPR Tracking tab visualization

SureSmile Software allows you to record your applied IPR in the IPR tracking tab.

- Within this release, we've updated the visualization of the IPR tracking tab, allowing you to enter the applied IPR interproximal.
- As a reminder, if you documented the applied IPR in the IPR tracking tab, the digital lab will be able to view these values when planning for a refinement

